## MINUTES FOR NOTTSWATCH Q4 REVIEW MEETING 3 APRIL 2020 9.30-1.00PM ONLINE

Agenda Item	Presenter	Notes
Welcome/Apologies	SAS	Police: Helen Ridley & Karen Dalby Apologies Dsupt Kevin Broadhead, CI Steven O'Neill, Supt Suk Verma, Supt. Ian Roberts, CSupt Robert Griffin. Council: Steve Smith. Apologies Nikala Elliott-Carter Notts Victim Care: Eva Hunt Trustees: SAS, PM, MD, JCL, RMSW Apologies PH & JG Comms: Jozef Doyle. Apologies: Adam Gent Community: Bob Vaughan-Newton, Liam McClelland, Zakee Muhammad & Rob Mabbott & Gwen Henderson Apologies: Mary Penford & Lorraine Pulford, Toni Jarvis, Co-op & Trent Uni – Machi Tseloni) Refer to Register for full details Because of COVID-19 lockdown, we held this meeting online, using Go To Meeting, courtesy of VISAV. SAS welcomed all, particularly our new members, GH, LM, ZM & RM. The latter two responded to her recent Alert message seeking new volunteers. Refer to https://www.nottswatch.co.uk/blog/403-goodbye-and-an-opportunity. GH and SAS met through Community Organisers and SAS asked ZM to join following recent communications regarding his new NHW scheme. SAS invited the new members to share their community interest/background.
Review outstanding actions	SAS	SAS explained at the Q3 meeting we discussed her interaction with Notts Cybercrime and Notts Trading Standards teams following huge response from her alert re personal experience of attempted phone scams. Clearly education appreciated/sought. Cost of venue a blocker for Cybercrime. "No shows" a blocker for NW, plus planning resource. SAS suggested we create an Alert group of "bookers" for established interest groups plus lead coordinators of larger associations. No venue cost and established attendance.  MD had suggested we create a short survey and from this populate a group within Alert to engage with re offering scam awareness training.  Need a volunteer to take this action.
Finance – Income & Expenditure relating to 1.4.19-31.3.20	JCL/SAS	OPCC fund £7k + £1k sponsorship of conference from VISAV = £8k balance Expenditure: Project travel & transport costs £567.96

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		Project employee/volunteer costs £4100.00 Training & meeting venues £196.89 Conference & AGM £1977.81 Project supplies & services costs £1226.90 TOTAL £8069.56 We hold reserves from earlier years funding and 20-21 expenditure will come from reserves as further OPCC funding not sought.
Delivery Plan – actions/results against objectives:		
Police Update	КВ	Unfortunately, our meeting needed to be rescheduled to the morning and it clashed with a police briefing. However, HR, who has supported NW for several years, and KD, SEIO (Schools & Early Intervention Officers) Coordinator were able to join us. SAS and KD had previously discussed her involvement with AG (refer to Meeting spreadsheet – January Comms Meeting). Schools to review September term syllabus in June.  Action: KD to contact AG to discuss progression.
		Action: ND to contact AG to discuss progression.
		HR provided details of further police reshuffles. She and our former Police Lead, Supt Suk Verma have both had promotions and as such its lead to changes in different areas. SAS congratulated them both. HR agreed the right decision had been made to now align NW within Neighbourhood Policing and confirmed Supt Kevin Broadhead (county) and Mat Healey (city) are the police leads. SV currently remains HR's line manager, but she is also working for other leads on other areas such as the IAGs, Rural Crime, Justice Projects, Princes Trust etc. that come under other force leads. SV is happy for her to continue to be involved with NW.
		HR extended her thanks, on behalf of the police, to SAS for her hard work and passion for community over the past six years with NW.
		CI O'Neill provided an update via email regarding:  Burglary Enforcement Specials Team (BEST), which went on 10 October 2019, to support the City and County Teams in various areas of their work including:  • Providing a visible presence in the community by conducting high-visibility patrols in hot-spot
		<ul> <li>areas for burglaries</li> <li>Providing victim reassurance by revisiting victims, particularly the most vulnerable, ascertaining</li> </ul>

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		any further information and offering security advice  • Acting upon intelligence to disrupt residential burglary at the earliest opportunity  #Whatmatters campaign_— Relaunching the Neighbourhood Priority Survey through Neighbourhood Alert in Notts. See <a href="https://www.nottinghamshire.police.uk/neighbourhoods/what-matters">https://www.nottinghamshire.police.uk/neighbourhoods/what-matters</a> MD, Product Director for Neighbourhood Alert, as well as trustee for NW, provided context to CI O'Neill's report and encouraged anyone who hadn't already done so to complete this short survey.  HR advised she has pushed the survey to all rural communities, Primary schools, and IAG Communities (a lot of which are diverse communities). KD will add What Matters to her schools' platforms.  Action: HR to bring KD up to speed re NW
Central Support Team Association Self Evaluation Tool	SAS	Refer to excel document – updated actions in red.  This tool developed by NWN (National Team) was shared to all FAAs (Force Area Associations) approximately a year ago. MD explained how VISAV had offered to support this concept in creating an "Intelligent Tool" encouraging a buddying scheme. Despite offering to match fund, their proposal wasn't taken forward. SAS had taken their wording and created a spreadsheet, allowing for quarterly review and comments to show how NW are aiming to progress within the set criteria.  SAS reviewed each section, actions to date and this prompted much discussion including the following:  LM advised he has links with 372 Green Party Councillors (74 councils) and records online videos for Radio Nottingham and that people are currently screaming out for distraction. Lengthy conversation around ideas re scam awareness.  Action: LM agreed to lead on a project supported by Karen, Jozef, Adam, Helen and Gwen to promote scam awareness.  All agreed current COVID-19 emergency is such an important time to support community and capture the good news stories plus encourage community spirited people to get involved with NW/NHW.  MD suggested a community collaboration App. ZM offered to lead on researching re comms requirements.
		Action: ZM to contact MD to explore community APP and involve LM when ready to promote.

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		Discussion about governance around supporting community. GH offered to lead on this. She has a Level 5 qualification as a Coordinator in Social Care. MD suggests she link in with NWN (National Team) and their ITWG (working group).
		Action: GH to contact Nick King (SAS has sent introductory email).
Safer Notts Board Project		Nikala Elliott-Carter's update: "I have been speaking with most of the Community Safety Partnerships (CSPs) to encourage them to look at ways of increasing NottsWatch/NHW membership locally as part of their community safety plans, with a focus on identifying Neighbourhood Alerts.  I am hoping to work with them as we move forward to support this and help develop partnerships to make that happen.
		There were a number of delays and issues around the severity project before the current crisis we find ourselves in, but I am trying to move things forward as best I can right now."
Publicity/Comms/Development	AG	<ol> <li>Social Media Safety presentation (Karen Dalby – Schools officer Coordinator contacted by SO 6.3.20) Action above re AG and KD to make contact.</li> <li>SM campaigns SAS referred to in AG's absence. His COVID-19 posts had been well received.</li> </ol>
Fublicity/Comms/Development	JD	3. Spring newsletter – videos? JD requires content. Action: ALL Ideas discussed for interviews.  JD confirmed from feedback received many people have appreciated the newsletters but it's challenging to find new content and external input required. Action: JD to "interview" PM re his current support in Newark re delivering meals and send Alert to invite content from wider community. Lots of details on FB but need public engagement with NW.
		<ol> <li>Blog – capturing community support group stories – Reflection on difficult times in community – encouraging registration as community support group on Alert. Discussed.</li> </ol>
		5. MD advised 10.5m emails sent by Neighbourhood Alert nationally in last month. Complaints re overload of info. Important - accurate and useful info distributed and not duplicated. Neighbourhood Alert are currently running an Action Fraud campaign. Discussed Recent National Survey. Action: MD to extrapolate Notts data re scams and share with JD. Eva, Notts Alert is happy to support JD. She can share info in their newsletter and via their social media.
		<ol> <li>Discussed verification of coordinators and how useful it would be if police could review their area and approve known residents. This is not a vetting procedure, simply approving people known to be trustworthy/active in their community. Action taken SAS responded to police asking they appeal to their 394 police officers who are registered administrators on Neighbourhood Alert to spend any spare time to scan the coordinators names/addresses in their local areas. SAS</li> </ol>

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		<ul> <li>surmised our offer to the police is:</li> <li>A trusted, secure database. Whilst we accept there is more work to be done to distinguish between unapproved and approved coordinators, we can offer this structure for police/council/community group use at a time of national emergency. Groups can be added as "Community Support" if they prefer this label to "NHW". Coordinators can be approved, if known to be trusted, so if they offer shopping support there is a simple, accountable method to check they are who they say they are (as well as showing valid ID).</li> <li>Governance – see <a href="https://www.nottswatch.co.uk/guidance/coordinator-ethics-standards">https://www.nottswatch.co.uk/guidance/coordinator-ethics-standards</a></li> <li>Comms – Alert offers trusted, truthful messages, such as from Action Fraud (current campaign)</li> <li>Good news stories – you mentioned these are being shared within the BEST project, which is great. We can also share on our blog <a href="https://www.nottswatch.co.uk/blog">https://www.nottswatch.co.uk/blog</a> and comments can be added. Also, through our newsletters (quarterly).</li> <li>Partnerships – with Victim Care, yourselves, Councils, Community Organisers plus many others – we can share information and contacts and bring people together.</li> <li>Enthusiastic and experienced volunteers who plan to still be around after the pandemic is over.</li> <li>Legacy – we hope to capture on the current good will of the nation, embracing and celebrating the good work they are doing, whilst offering a structure to support them.</li> </ul>
Schemes set up in city/county MSA/Coordinator support	JCL	Q4 JCL set up 2 large schemes of 300 homes each – Wellow village, North Notts plus old Chalfont Drive site in city (326). Also 5 schemes in Bingham. Gunthorpe (500 homes) and Hollygate Park, Cotgrave x 5 schemes (100 residents) PM set up 9 schemes in Newark.  Map has been added to website home page to highlight latest schemes set up via our database N.B <b>56 new schemes for the year</b> but includes several large schemes.  SAS thanked Paul and John for all their time in setting up these schemes.
Any Other Business	ALL	Paul thanked SAS, on behalf of NW, for her support in chairing NW for the last three years. SAS thanked all the team for their support and wished them well.  Next steps re meetings/actions? Paul will arrange the next meeting. The day of the week will likely be reviewed.

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