

November 2019

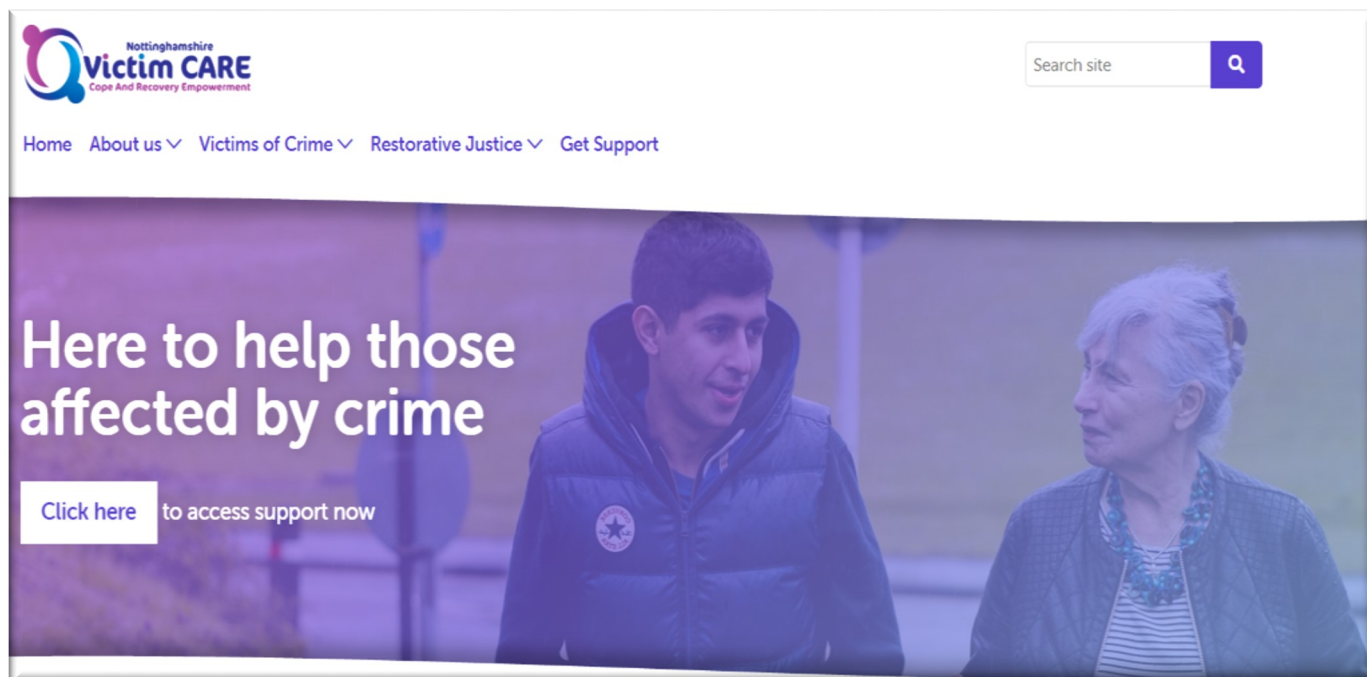


Newsletter

Stop the Press!!

Check out our brand new website

www.nottsvictimcare.org.uk



It has been a busy few months for the service, getting out as usual into the community to deliver drop-in sessions and to spread information across Nottinghamshire on how victims of crime can access our support. I'm proud to say that after a lot of hard work behind the scenes we now also have our website up and running, which will increase our reach even further.

The website has a wealth of information on it about different types of crime, the criminal justice system, your rights as a victim and even a self referral function; a real 'one-stop-shop' for self help, enabling victims to be empowered and informed—which is ultimately what our service is all about.

I hope you enjoy this month's issue, and please also check out the website too—we will always welcome any feedback on how we can make it even better.

Katherine Cant—Head of Service

Thank you Nikki for your call and your empathy. It helped me a lot speaking with you and thank you for the tips. It made me think to get a body camera. Because 2 of the 3 incidents I had were when I was out with the dogs.

Nottinghamshire OPCC funded project delivered by Catch22



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www.nottsvictimcare.org.uk

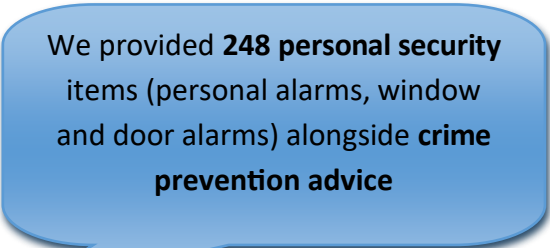
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Our service in numbers...

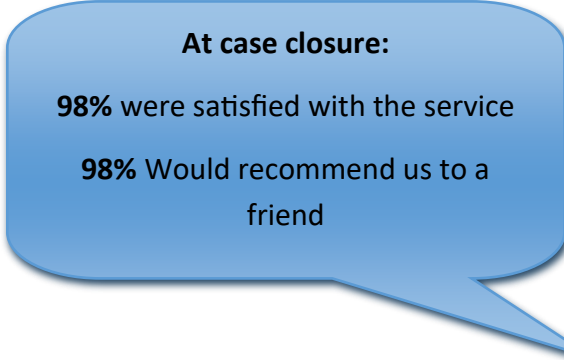
We provided **248 personal security** items (personal alarms, window and door alarms) alongside **crime prevention advice**



We delivered **150** instances of
Advocacy for victims
We provided **1739** emotional
support sessions



At case closure:
98% were satisfied with the service
98% Would recommend us to a
friend



We received **2994** referrals into the
service
48% of these accepted support from
us



Senior caseworker Eva attended **the European Union Settlement Scheme event** which provided information to local agencies who support European Union citizens residing in Nottingham and Nottinghamshire.

The organisers arranged for UK immigration services to present the application process to the European resettlement scheme.

Nottinghamshire Police **Fraud Team** provided an update regarding potential scams in which EU citizens could be targeted such as being asked for money in return for help in applying for settled status in the UK.

Eli (pictured left with Eva) from Nottinghamshire Police highlighted the latest Nottingham campaign during the **Hate Crime Awareness Week** 'We have more in common than divides us' and assured all participants that the police take reports of hate incidents seriously.



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Thank you so much, 8 will wait until the others call before I try. I've been trying to sort something for a while and this feels like the closest I've been so genuinely thank you for your help!

Have a good day

HCAW 2019 took place from 12th – 19th October this year.



We have 'More in Common' than What Divides Us has been

this year's Hate Crime awareness week's moto. We could not have agreed more! Notts Victim Care works in partnership with other agencies and organisations, including councils. We were actively involved in the Notts Hate Crime awareness week, including our participation in an extensive social media campaign. The themes were designed to make people feel a part of the community and what we have in common instead of what divides us. This was a "chance to celebrate what we have in common with each other as well as the richness

and vibrancy that difference brings to our diverse city. The 'more in common' theme is inspired by Jo Cox."

Our staff also attended a 'No to Hate' conference training day at **The National Holocaust Centre and Museum**

<https://www.holocaust.org.uk/>

The event was packed full of interesting and engaging presentations which included one from their outgoing CEO and a hate crime specialist from Nottinghamshire Police. They also saw key documentaries about people who have experienced hate crime and took part in group sessions on the theme of: 'Tackling Hate Crime in Nottinghamshire'. Additionally it gave the opportunity to network with like-minded professionals across Nottinghamshire and give them a chance to explore the main exhibitions, *The Journey* and the *Holocaust*.



A service user said that he is very grateful to all of us for the great support he received.

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We were joined by Notts Police officers at the Rushcliffe Community Safety Project stall during **Lark in the Park Family Fun day in West Bridgford**

A retired couple from nearby village approached us to say 'a huge thank you for the support offered by one of our caseworkers', from providing them with window alarm that disturbed the would-be trespassers from breaking in to their home, to the way he listened and empathised with their situation. This helped them to deal with the aftermath of the crime and they felt they have now fully recovered.



Community engagement news from Andy:

www.calvertoncore.org.uk/

A big welcome, and many thanks, to all at the CORE Centre at Calverton as they have become our newest community point. They are a welcoming and helpful community resource centre, situated right in the heart of Calverton.

With a focus on hate crime I recently participated in one of Nottingham BID's new **hate crime campaign focus groups to raise awareness**, and encourage reporting, particularly with regard to disability hate crime. Together with the British Transport Police and Communities Inc, and as part of hate crime awareness week, I took part in an engagement event with transport users at Nottingham train station.



In October I attended the 'Avoiding scams, doorstep crime and staying safe' forum at Loxley House, organised by Age Friendly Nottingham.

Together with other organisations we offered information regarding our service and the steps that anyone can take to reduce their chances of becoming a victim of scams.

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